

Details of Monitoring of High Risk Internal Audit recommendations as at End August 2011 - Reports issued since April 2011 Audit Committee

CUSTOMER AND SHARED SERVICES

| Name | Date of Report | Expected completion of all Recommendations (Where identified) | Number of Recs | Completed GREEN | Ongoing - On schedule for completion with set timescales GREEN | Ongoing - with deadline missed AMBER | No work started - within target GREEN | No work started - target missed RED | App 4 ref |
|--|----------------|---|----------------|-----------------|--|--------------------------------------|---------------------------------------|-------------------------------------|-----------|
| Housing and Council Tax Benefits 2010-11 | 07/06/11 | 31/07/11 | 4 | 3 | 0 | 1 | 0 | 0 | See R1 |
| Service Level Agreements | 13/04/11 | 31/07/11 | 4 | 3 | 0 | 1 | 0 | 0 | See R2 |
| Accounts Receivable P1 | 21/02/11 | 30/04/11 | 1 | 1 | 0 | 0 | 0 | 0 | |
| Main Accounting System 2010-11 Ph 1 | 10/03/11 | 31/03/11 | 2 | 2 | 0 | 0 | 0 | 0 | |
| Payroll 201-11 Ph 1 | 11/03/10 | 30/09/10 | 6 | 6 | 0 | 0 | 0 | 0 | |
| Accounts Payable 2010-11 Ph 1 | 11/03/11 | 30/04/11 | 1 | 0 | 0 | 1 | 0 | 0 | See R3 |
| | | | | | | | | | |
| Total | | | 18 | 15 | 0 | 3 | 0 | 0 | |
| | | | | 83% | 0% | 17% | 0% | 0% | |

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CHILDRENS' SERVICES

| Name | Date of Report | Expected completion (Where identified) | Number of Recs | Completed GREEN | Ongoing - On schedule for completion with set timescales GREEN | Ongoing - with deadline missed AMBER | No work started - within target GREEN | No work started - target missed RED | App 4 ref |
|----------------------------|----------------|---|----------------|-----------------|--|--------------------------------------|---------------------------------------|-------------------------------------|-----------|
| Bedfordshire Music Service | 15/03/11 | 30/09/11 | 14 | 11 | 1 | 2 | 0 | 0 | See R4-5 |
| Total | | | 14 | 11 | 1 | 2 | 0 | 0 | |
| | | | | 79% | 7% | 14% | 0% | 0% | |

SOCIAL CARE, HEALTH AND HOUSING

| Name | Date of Report | Expected completion (Where identified) | Number of Recs | Completed GREEN | Ongoing - On schedule for completion with set timescales GREEN | Ongoing - with deadline missed AMBER | No work started - within target GREEN | No work started - target missed RED | App 4 ref |
|---------------------------------|----------------|---|----------------|-----------------|--|--------------------------------------|---------------------------------------|-------------------------------------|-----------|
| Housing Rents - Arrears 2009-10 | 21/07/10 | 31/01/11 | 1 | 1 | 0 | 0 | 0 | 0 | |
| Total | | | 1 | 1 | 0 | 0 | 0 | 0 | |
| | | | | 100% | 0% | 0% | 0% | 0% | |